

## TERMS OF SALE

This ticket is sold to the ticket holder (hereafter “TH”) in accordance with these Terms of Sale. Purchase/holding/use hereof constitutes acceptance of all such conditions by TH and any other holder including legal guardians. No act/failure to act/enforce will be a waiver of any term. Heritage Malta (hereafter “HM”) maybe contacted on +356 22954000 or [info@heritagemalta.org](mailto:info@heritagemalta.org).

1. This sale is of a ticket without warranty express or implied and is non-refundable except when otherwise provided by HM at its sole and exclusive discretion.
2. This ticket may not be sold, re-sold, transferred, used for promotions, competitions, or sales packages without prior written consent of HM. Any ticket violating this policy may be voided without right to refund.
3. Authorized sellers only are licensed by HM to issue tickets.
4. HM reserves the right to refuse admission or re-admittance to anyone, and to search any person or personal property at any time. ID may be required at any time and must always be carried by the Holder. Those TH benefiting from discounted rates, including but not limited to the elderly and students, must provide a valid ‘status’ document confirming the veracity of the status being claimed by them. Only one discount per ticket is applied.
5. HM reserves the right to refuse entry to an individual not properly dressed or under the influence of alcohol and drugs.
6. HM shall not be liable for any loss, injury or damage by any cause whatsoever, in or outside the attraction or otherwise connected with this Ticket. Holder waives all claims foreseeable or not.
7. Filming and Photography is permissible (except inside the Hal Saflieni Hypogeum) as long as this is undertaken for personal use and without the use of tripods. Footage and photography material cannot be used for resale without written permission from Heritage Malta. Journalists are to contact HM and seek permission prior to their visit and the publication of any material resulting from that visit. Within the Hypogeum, the use of audio, audio-visual, video or photographic equipment is strictly prohibited.
8. No bottles, cans, containers or food/drink may be brought inside the museums and sites except water in 500ml plastic bottles. No animals are allowed except service animals. Any item considered by security staff to be a potential hazard is prohibited and may be confiscated and forfeited. Any person failing to immediately comply with any instructions from security or other persons acting for HM may be summarily ejected without right or refund. Disabled parking and ticket holders must have valid authorizations.